

For companies that install, service, or monitor burglar and fire alarm, video, access control, and personal-emergency systems. Complete with CWCO-SUP-CORE and ACORD 125. Guard companies use CWCO-SUP-SEC. Attach a sample customer contract.

1 APPLICANT / BUSINESS INFORMATION

LEGAL BUSINESS NAME	DBA	FEIN	YEARS IN BUSINESS
BUSINESS ADDRESS	CITY / STATE / ZIP	WEBSITE	

Entity type:
☐ Sole proprietor ☐ Partnership ☐ LLC ☐ Corporation

PRIMARY CONTACT / TITLE	PHONE	EMAIL
MONITORED ACCOUNTS	CENTRAL STATION (OWN / CONTRACT, NAME)	STATE ALARM LICENSE NUMBERS

2 SERVICES & ACCOUNTS

Services (check all that apply):
☐ Burglar alarm installation ☐ Fire alarm installation ☐ Video surveillance ☐ Access control ☐ Monitoring (own central station)
☐ Monitoring (contract central station) ☐ Personal emergency (PERS) ☐ Smart home / IoT ☐ Environmental (temperature, water)

SERVICE	% OF REVENUE

% COMMERCIAL ACCOUNTS	% RESIDENTIAL ACCOUNTS	LARGEST ACCOUNT (TYPE, VALUE PROTECTED)

2-1 Does the applicant install or monitor fire alarm systems? ☐ Yes ☐ No
 IF YES, EXPLAIN

2-2 Does the applicant monitor personal-emergency or medical-alert devices? ☐ Yes ☐ No
 IF YES, EXPLAIN

2-3 Does the applicant monitor temperature, water, or refrigeration conditions? ☐ Yes ☐ No
 IF YES, EXPLAIN

2-4 Does the applicant provide guard response or patrol to alarms? ☐ Yes ☐ No
 IF YES, EXPLAIN

2-5 Is any installation work subcontracted? ☐ Yes ☐ No
 IF YES, EXPLAIN

3 EXPOSURE & RISK QUESTIONS — CONTRACTS, LIABILITY LIMITS & RESPONSE

Courts routinely enforce alarm contracts that cap the company's liability — but not when the company is found grossly negligent, which plaintiffs' experts often argue after a missed or slow response. Clear written contracts, listed monitoring, and documented response procedures decide which way a claim goes.

- 3-1 Does every customer sign a written contract before installation or monitoring begins? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-2 Does the contract include a clear, conspicuous limitation of liability and exculpatory clause? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-3 Has the contract been reviewed by counsel familiar with alarm law in the past 3 years? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-4 Does the contract require customers to rely on their own property insurance for losses? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-5 Does the contract include a waiver of subrogation? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-6 Is the monitoring central station UL-listed (UL 827) or equivalent? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-7 Are there written response procedures for each signal type (burglary, fire, medical, environmental)? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-8 Is customer emergency-contact and dispatch information verified at installation and at least annually? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-9 Are alarm signals and operator calls recorded and kept? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-10 Are response times measured against a written standard? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-11 Is there a backup central station or redundant monitoring capability? ☐ Yes ☐ No
IF NO, EXPLAIN
- 3-12 Are systems tested at installation and on a set schedule after that? ☐ Yes ☐ No
IF NO, EXPLAIN

4 INSTALLATION, LICENSING & EMPLOYEES

- 4-1 Are all technicians licensed where state or local law requires? ☐ Yes ☐ No
IF NO, EXPLAIN
- 4-2 Are criminal background checks completed for technicians who enter homes and businesses? ☐ Yes ☐ No
IF NO, EXPLAIN
- 4-3 If yes to 2-1, is fire alarm work designed and installed by NICET-certified staff to NFPA 72? ☐ Yes ☐ No
IF NO, EXPLAIN
- 4-4 Are customer codes, keys, and access information controlled under a written procedure? ☐ Yes ☐ No
IF NO, EXPLAIN
- 4-5 Are customers given written operating instructions and training at installation? ☐ Yes ☐ No
IF NO, EXPLAIN

5 COVERAGE & LOSS HISTORY

Attach currently valued loss runs for the last 5 years.

GL LIMITS	E&O LIMIT (\$)	UMBRELLA LIMIT (\$)	CURRENT CARRIER / PREMIUM

5-1 Has a claim been made alleging failure to detect, respond, or notify? ☐ Yes ☐ No

IF YES, EXPLAIN

5-2 Has a claim been made alleging theft or damage by a technician? ☐ Yes ☐ No

IF YES, EXPLAIN

5-3 Has coverage been declined, cancelled, or non-renewed in the past 3 years? ☐ Yes ☐ No

IF YES, EXPLAIN

DATE	TYPE (BURGLARY, FIRE, MEDICAL, OTHER)	DESCRIPTION	PAID / RESERVED (\$)

6 SIGNATURE & FRAUD WARNING

The undersigned declares that the statements and answers given in this supplemental are true, complete and correct to the best of their knowledge, and that no material fact has been withheld or misstated. The applicant agrees that this supplemental, together with all ACORD applications and attachments, forms the basis of any submission to insurers and may be relied upon by them. Signing this supplemental does not bind coverage. This supplemental is an intake document prepared by Cory Washington & Co. LLC to support carrier submission; it does not itself provide coverage.

FRAUD NOTICE: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information, or conceals for the purpose of misleading information concerning any fact material thereto, may be committing a fraudulent insurance act, which is a crime and may subject such person to criminal and civil penalties. State-specific fraud warnings appear on the insurer's application.

APPLICANT / AUTHORIZED SIGNATURE (TYPE FULL NAME)	TITLE	DATE
PRODUCER — CORY WASHINGTON & CO. LLC	PRODUCER SIGNATURE (TYPE FULL NAME)	DATE